

## CUSTOMER RETURN

Initiator: S. Williams  
 Company: EAGLE  
 Phone No. \_\_\_\_\_

Date: March 12/09  
 Invoice # 7762  
 Order Entry # 6368

Attach Copy of DHS Return Authorization # \_\_\_\_\_

Reason for return: Line was scrapped due to design change.

## Receiving:

Date Received: \_\_\_\_\_ Freight Company: \_\_\_\_\_ Prepaid Collect

#	Part #	Batch #	Description	Distribute to QC	
				Advise QA	Date:
1	D212-705-1-913	42608	FUEL VENT LINE		
1	D212-7051915	39978			

Condition of packaging: \_\_\_\_\_ Photograph required: yes no

Paperwork attached: P/S \_\_\_\_\_ Invoice \_\_\_\_\_ ARC \_\_\_\_\_ Docs \_\_\_\_\_ Other \_\_\_\_\_

## QC:

Quarantine: \_\_\_\_\_ Location: \_\_\_\_\_ Condition of Part: \_\_\_\_\_

Inspect: \_\_\_\_\_ Initial: \_\_\_\_\_

#	Part #	Batch #	QC Comments	QC Approval		Scrap
				Initial	W/O #	

## QA Coordinator:

Advise GM as to findings: \_\_\_\_\_ Initial: AD Date: 09/03/10

Comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Issue credit: yes no

GM Approval: [Signature] Date: 09/03/10

Invoice Amount: \_\_\_\_\_  
 Less Replacement: \_\_\_\_\_  
 Restock Fee: \_\_\_\_\_  
 Freight: \$ 536.75  
 Net Credit: \$ 62.96  
 DHS ☐ Customer ☒

QA: Enter into Q-Pulse with reason for return & File original. Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Copy of Customer Return to stay with work orders and another copy to be filed with customer credit

## Directions for filling out CUSTOMER RETURN

**#R** Enter the return authorization number.

Custom Return for:  
Stock Circle stock if the part has never been used and is to be processed by QC for re-stocking.  
Repair scheme Circle repair scheme if the part is used and must go to engineering for processing.

**Initiator:** The DART person who gives the authorization to return the goods.  
Company: The name of the company sending the parts to DART.  
Phone No: The phone number of the company supplying the parts.  
Date: Fill in the date that the customer was advised to return the goods.  
Invoice: If known, fill out the invoice number that the goods were shipped to the customer on.  
Order Entry: If known, fill out the order entry number that the goods were shipped to the customer on.  
Return Authorization #: Fill out the return authorization number that was used to give the customer instructions on how to ship the parts to DART.  
Reason for return: Fill out reason for returning product.

**ALSO Initiator:**  
- In receiving section: Fill in date QA was advised and distribute to QC.

**Receiving:**  
Date Received: Fill in the date the goods arrive at DART.  
Freight Company: Fill in the incoming carrier and whether the goods came in freight collect or prepaid.  
Part no: If the parts being returned are entire kits, fill in the nine-digit kit number. If the parts being returned are individual parts, fill in the four digit part number. Complete corresponding descriptions and batch numbers on either the nine digit or four-digit number. If more space is needed, fill in a second sheet and reference this customer return number on the second sheet.  
Condition of packaging: Fill out whether the goods were properly protected for shipping and if there is a possibility of freight damage.  
Photograph required: This is only necessary if there appears to be freight damage and a claim needs to be made, or if the customer did not adequately protect the parts and a claim needs to be made.  
Paperwork attached: Itemize all the DART documents that were returned with the goods.

**QC:**  
Quarantine: Fill in location of part (ENG / QC) and whether the goods were properly protected for shipping and if there is a possibility of freight damage.  
Part no: Fill in only one part per line. If the parts are being returned to stock as an entire kit, fill in the nine-digit kit number. If the parts are being returned to stock as individual parts, fill in the four-digit part number.  
Batch # Enter the batch number of the returned part.  
QC Comments: Enter information on the results of the inspection. If the goods are to be scrapped reason is to be given, ex production error, transit damage etc.  
QC Approval – QC Initial Initial if the product has been returned to stock.  
W/O# Enter work order number to return product to stock.  
Scrap Initial if the product is scrap.

**QA Coordinator:**  
Advise GM Advise GM of findings ( ie: if DART feels there will be a no charge replacement for parts, pro-rated or no warranty). QA Coordinator is to use discretion about whether the customer is to be advised of findings. (example: production error, design error etc). Initial and date if applicable.  
Comments: Enter any comments or instructions.  
Issue credit Indicate if accounting is to issue a credit to the customer or DHS.  
Credit Amount Fill in the amount of credit to be issued before tax.  
GM Approval Initial

**Quality Assurance:** Sign that all information has been entered into Q-Pulse.



# Dart Aerospace Ltd

## Invoice

1270 Aberdeen Street  
Hawkesbury, Ontario, K6A 1K7  
Phone: (613) 632-5200  
Fax: (613) 632-5246

Date	Page
Oct 30, 2008	1

Invoice Number
IN000007762

### Sold To:

Eagle Copters Maintenance Ltd.  
823 McTavish Road NE  
Calgary, AB T2E 7G9  
Canada

### Ship To:

Eagle Copters Maintenance Ltd.  
823 McTavish Road NE  
Calgary, AB T2E 7G9  
Canada

Order No. OR000006368	Order Date Jun 13, 2008	Customer No. CC-EAG001	Salesperson	PO Number 08-002097	Ship Via FEDEX	Terms NET30
--------------------------	----------------------------	---------------------------	-------------	------------------------	-------------------	----------------

Qty. Ord.	Qty. Shp.	Qty. B/O	Item Number	Description	Unit Price	UOM	Extended Price
1.0000	1.0000	0.0000	D2127251913	FUEL VENT LINE 42608 B/N42608	270.08	Each	270.08
1.0000	1.0000	0.0000	D2127251915	FUEL VENT LINE 39878 B/N39878	241.50	Each	241.11
<b>Due Date</b> Nov 29, 2008				<b>Amount Due</b> 536.75	<b>Discount Date</b> Oct 30, 2008	<b>Disc. Amount</b> 0.00	

### Comments:

### Tax summary:

GST 25.56

Subtotal  
Total sales tax

511.19  
25.56

Total amount  
Less payment  
Less pmt. disc

536.75  
0.00  
0.00

Amount due

536.75

1. Name of the person  
 2. Date of birth  
 3. Address  
 4. Contact number  
 5. Email address  
 6. Occupation  
 7. Signature  
 8. Stamp

9. Date of issue  
 10. Validity

11. Remarks  
 12. Signature of the person  
 13. Stamp of the person  
 14. Date of issue  
 15. Validity

Sl. No.	Name of the person	Date of birth	Address	Contact number	Email address	Occupation	Signature	Stamp	Date of issue	Validity
---------	--------------------	---------------	---------	----------------	---------------	------------	-----------	-------	---------------	----------

1	Mr. A. B. C.	10/10/1980	123, Main St, New York, NY 10001	123-456-7890	abc@xyz.com	Software Engineer	[Signature]	[Stamp]	10/10/2023	12/31/2024
2	Mr. D. E. F.	05/05/1985	456, Main St, New York, NY 10001	987-654-3210	def@xyz.com	Software Engineer	[Signature]	[Stamp]	10/10/2023	12/31/2024
3	Mr. G. H. I.	15/08/1990	789, Main St, New York, NY 10001	555-123-4567	ghi@xyz.com	Software Engineer	[Signature]	[Stamp]	10/10/2023	12/31/2024
4	Mr. J. K. L.	20/03/1988	101, Main St, New York, NY 10001	222-333-4444	jkl@xyz.com	Software Engineer	[Signature]	[Stamp]	10/10/2023	12/31/2024
5	Mr. M. N. O.	01/01/1992	202, Main St, New York, NY 10001	333-444-5555	mno@xyz.com	Software Engineer	[Signature]	[Stamp]	10/10/2023	12/31/2024
6	Mr. P. Q. R.	12/12/1987	303, Main St, New York, NY 10001	444-555-6666	pqr@xyz.com	Software Engineer	[Signature]	[Stamp]	10/10/2023	12/31/2024
7	Mr. S. T. U.	23/09/1991	404, Main St, New York, NY 10001	555-666-7777	stu@xyz.com	Software Engineer	[Signature]	[Stamp]	10/10/2023	12/31/2024
8	Mr. V. W. X.	04/07/1989	505, Main St, New York, NY 10001	666-777-8888	vwx@xyz.com	Software Engineer	[Signature]	[Stamp]	10/10/2023	12/31/2024
9	Mr. Y. Z. A.	16/06/1993	606, Main St, New York, NY 10001	777-888-9999	yza@xyz.com	Software Engineer	[Signature]	[Stamp]	10/10/2023	12/31/2024
10	Mr. B. C. D.	27/04/1986	707, Main St, New York, NY 10001	888-999-0000	bcd@xyz.com	Software Engineer	[Signature]	[Stamp]	10/10/2023	12/31/2024

Sl. No.	Name of the person	Date of birth	Address	Contact number	Email address	Occupation	Signature	Stamp	Date of issue	Validity
11	Mr. E. F. G.	08/11/1984	808, Main St, New York, NY 10001	999-000-1111	efg@xyz.com	Software Engineer	[Signature]	[Stamp]	10/10/2023	12/31/2024
12	Mr. H. I. J.	19/02/1995	909, Main St, New York, NY 10001	000-111-2222	hij@xyz.com	Software Engineer	[Signature]	[Stamp]	10/10/2023	12/31/2024
13	Mr. K. L. M.	30/01/1982	010, Main St, New York, NY 10001	111-222-3333	klm@xyz.com	Software Engineer	[Signature]	[Stamp]	10/10/2023	12/31/2024
14	Mr. N. O. P.	11/03/1996	111, Main St, New York, NY 10001	222-333-4444	nop@xyz.com	Software Engineer	[Signature]	[Stamp]	10/10/2023	12/31/2024
15	Mr. Q. R. S.	22/05/1983	212, Main St, New York, NY 10001	333-444-5555	qrs@xyz.com	Software Engineer	[Signature]	[Stamp]	10/10/2023	12/31/2024
16	Mr. T. U. V.	03/07/1997	313, Main St, New York, NY 10001	444-555-6666	tuv@xyz.com	Software Engineer	[Signature]	[Stamp]	10/10/2023	12/31/2024
17	Mr. W. X. Y.	14/09/1981	414, Main St, New York, NY 10001	555-666-7777	wxy@xyz.com	Software Engineer	[Signature]	[Stamp]	10/10/2023	12/31/2024
18	Mr. Z. A. B.	25/11/1994	515, Main St, New York, NY 10001	666-777-8888	zab@xyz.com	Software Engineer	[Signature]	[Stamp]	10/10/2023	12/31/2024
19	Mr. C. D. E.	06/12/1980	616, Main St, New York, NY 10001	777-888-9999	cde@xyz.com	Software Engineer	[Signature]	[Stamp]	10/10/2023	12/31/2024
20	Mr. F. G. H.	17/04/1998	717, Main St, New York, NY 10001	888-999-0000	fgh@xyz.com	Software Engineer	[Signature]	[Stamp]	10/10/2023	12/31/2024



DART Aerospace Ltd.

### PART DISPOSITION AGREEMENT

Date: <u>3/13/2009</u>	NCR/PAR/CSR: _____
Company Name: <u>Eagle Copters Maintenance</u>	ECN #: _____
Customer Code: _____	RA #: <u>R09-032</u>
Telephone #: <u>1-403-250-7370</u>	
Fax #: _____	
Contact Name: <u>Harvey Siemens</u>	

Qty	Part Number	Description	Batch Number
1	D212-725-1-913	Fwd Vent Line	B42608
1	D212-725-1-915	Fwd Vent Line	B39978

☒ Destroy

As an authorized quality assurance representative of the above company, I the undersigned agree to destroy all the above listed parts. These parts will be cut in half or otherwise rendered unserviceable for further use. I understand that any pending replacement/credit is dependant upon this prior agreement.

Signature: [Signature]  
(Print name): K. C. B. S.  
Title: Project Manager

Date: Mar 13/09

☐ Return

I the undersigned agree that all the above listed parts will be returned per return authorization instructions. I understand that any pending credit is dependant upon receipt and inspection of these returned parts.

Signature: \_\_\_\_\_  
(Print name): \_\_\_\_\_  
Title: \_\_\_\_\_

Date: \_\_\_\_\_



